



An Operator Employee Resource and Industry Focused Cause 2023



CORE: Children of Restaurant Employees i

CORE: Children of Restaurant Employees is a **national non-profit** that is dedicated to serving food and beverage service employees with children to provide financial relief when either the employee or their child faces a life altering health crisis, injury, death or natural disaster. Founded to take care of our industry's children when they or their parent faced a qualifying circumstance.

### 2023 FACTS & STATS:

- Granted to employees with children in all 50 states, D.C. and Puerto Rico
- 56% of grantees are persons of color
- 11% grantees speak primarily Spanish
- 3 out of 4 grantees are women
- 77% are single parents: 72% single moms, 5% single dads
- A CORE grant may cover rent/mortgage, utilities, childcare, prescriptions, medical supplies and more
- Employees can apply online or can be referred at <u>www.COREgives.org</u>



2023 Candid Rating: Formerly GuideStar

#### **Mission Partners**

Southern Smoke Giving Kitchen Restaurants Care (CRA Ed Fdtn.) US Bar Guild

#### Strategic Partners

Council of Hotel and Restaurant Trainers (CHART) Flavor Experience International Food & Beverage Tech Assoc (IFBTA) International Foodservice Manufacturers Association (IFMA) Multicultural Foodservice Hospitality Alliance (MFHA) National Restaurant Association Educational Fdtn. (NRAEF) Questex (VIBE, Bar & Restaurant Expo)

#### State Restaurant Association PARTNERS

Alabama Arkansas California Colorado Florida Georgia Kentucky Louisiana Ohio Virginia Tennessee Texas Wyoming Washington DC Media Partners

Fast Casual, QSR Online Flavor & The Menu Magazine Imbibe Magazine In the Mix, Magazine Plate Magazine NRN – Informa Restaurant Business CHEERS





# GRANTS PROGRAM



# Three Tiers of CORE qualifying grant criteria:

All CORE applicants must meet **all 3 tiers** for consideration of grant approval: documentation required

#### TIER 1: Legally Dependent Child

All CORE families must have a minimum of one qualifying dependent child living in their home.

#### TIER 2: Food & Beverage Service Employee

All CORE families must have at least one parent/legal guardian working in a food & beverage service operation

#### **TIER 3: CORE Qualifying Circumstance**

Medical illness or diagnosis of an employee, spouse, or child Medical documents will be required Death of the employee, spouse or child Injury of the employee (that would keep them from working) or their child Loss of home or restaurant due to natural disaster (i.e., tornado, hurricane, flood, fire,

earthquake)

**Documented Domestic Abuse** 

A CORE grant may cover rent/mortgage directly and provides a trackable CORE visa gift card for other approved expenses



# How CORE grants are calculated

- CORE may cover rent/mortgage, utilities, necessities, medicines, supplies, and more.
- CORE pays rent/mortgage directly and provides a trackable co-branded VISA gift card for other expenses.
  - All grantees agree to card usage guidelines and parameters established by CORE prior to receipt of funds.
- CORE tracks average expense costs.
- Financial grants are based on documented criteria and actual monthly expenses.
- Documentation is required.



Expenses/Bills	Average AMT \$ Monthly	Average AMT \$ Weekly
Mortgage/Rent	\$1,285	\$321
Electric	\$193	\$48
Water	\$80	\$20
Natural Gas	\$229	\$57
Car loan	\$580	\$145
Car insurance	\$226	\$57
Fuel/Gasoline	\$355	\$89
Groceries	\$491	\$123
Childcare	\$194	\$49
Children's Needs (diapers, formula, etc)	\$125	\$32
Prescription Drugs	\$62	\$16
Medical Expenses	\$73	\$18
Phone	\$167	\$42
Internet	\$74	\$19





# **Grant Process**

Application
Received and
Screened for
Eligibility

Case Evaluation and Documentation Request

Document Review after Submission by Grant Administrator

Family is notified of grant award or disqualification determination

Case file is

sent for

Committee

review for

award

Award payments are made within 5 business days of approval

#### Each grant is unique and based on need.

Dollars granted range from \$500 - \$4,000.

2022 Average Grant = \$2,000

Lifetime cap: \$7,500

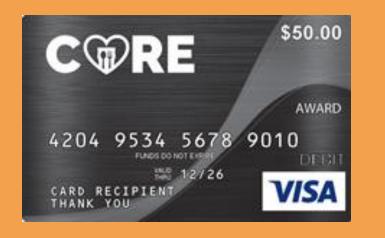


<u>2019</u> \$292,075

2020 \$1,457,488 Year of COVID

<u>2021</u> \$705,753

<u>2022</u> \$808,786



**Key Program Facts** Year to Date – July 24, 2023

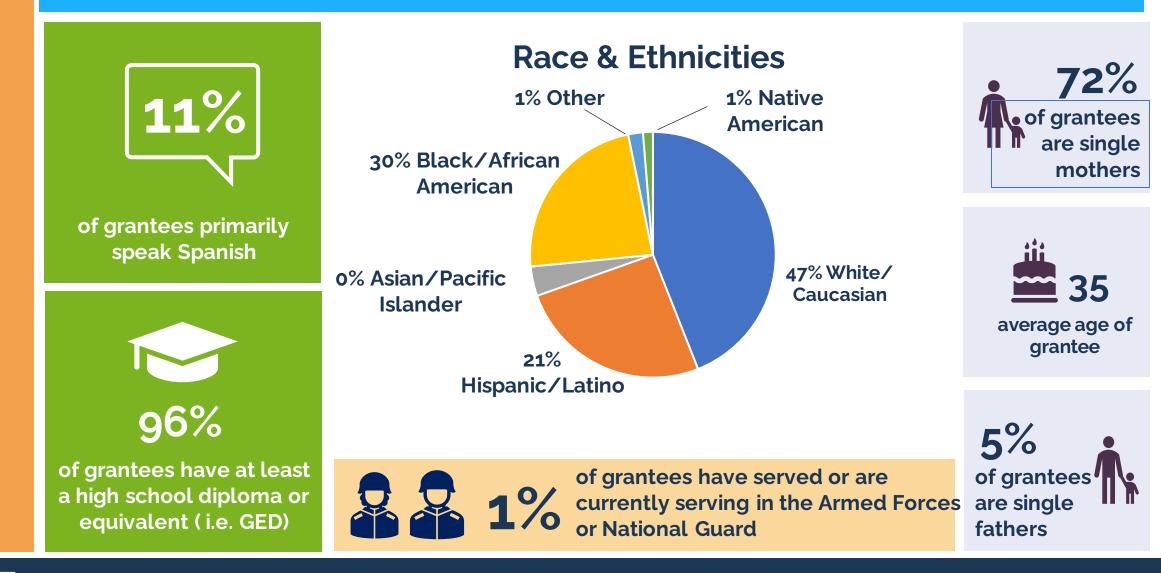


### **TOTAL AMOUNT GRANTED**





# WHO WE HELPED



C@RE

2023

# **GRANT % of the:**

- Adult employee, spouse, partner
- Child
- Family

Year to Date: July 24, 2023

CORE helps employees with children when either the "employee, spouse or child" faces a health crisis or natural disaster



of grants due to employee/spouse health\* crisis



of grants due to a child's health<sup>\*</sup> crisis

of grants support the family due to a natural disaster

5%



\*Health crisis includes medical diagnosis, injury, death and documented cases of domestic abuse

#### WHERE CORE GRANTS THE MOST \$\$ (2013 – 2022) All time

1 FL

- 2 GA
- 3 CA
- 4 TN
- 5 TX

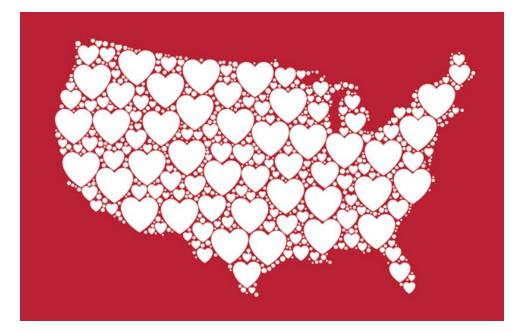
6 MI

7 NC

8 NV

9 IL

10 LA



### Where we want to increase CORE awareness:

- 1. Arkansas
- 2. Idaho
- 4. Hawaii
- 5. Nebraska

- 6. Wyoming
- 7. Vermont
- 3. Delaware 8. North Dakota
  - 9. Maine
  - 10. Utah



## CORE Employee Resources An industry resource - link to this resource for all employees

#### **Resources:**

- Disaster
- General Crisis
- Mental Health
- Substance Abuse
- Single Parent
- Housing & Homelessness
- Food & Beverage
- Food Insecurity
- Education
- Financial Health
- Utility Assistance
- Domestic Violence
- Grief counseling



APPLY GET INVOLVED PARTNERS HOW WE HELP FUNDRAISE

=

Select Language

DONATE

#### **Employee Resource Center**

In times of crisis, connecting to different organizations can be vital to successfully getting back on your feet. CORE encourages our grant families and those who have not met our qualifying criteria to utilize our Family Information Center to identify additional resources that may be able to help. Please note that each of these programs have their own qualifying criteria and CORE is not responsible for your eligibility status with any of the resources listed. These programs are independent from CORE.



#### **DISASTER RESOURCES**

**Center for Disease Control & Prevention** 

• About: Disaster Preparedness

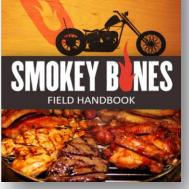
https://coregives.org/family-information-center/

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### SMOKEY BONES CASE STUDY: CORE AS A RESOURCE/INDUSTRY FOCUSED CAUSE

Hardwire into Benefits Offerings & New Hire O Orientation Building Internal Community & Engagement







#### **People Results**

- Great Place To Work
   Certified
- Increased frontline staffing vs. pre-pandemic
- Reduced turnover
- Increased engagement
- Double digit sentiment increase on benefits



One in four Americans are one medical emergency away from disaster. There is still time to support CORE and food and beverage families in need this year. Every little bit helps! **#coregives** 



#### Engage, Participate & Contribute

#### Year-Round beverage promotions to benefit CORE

Tito's Vodka Strawberry Lemonade promotion Smokey Bones will donate \$1 to CORE which provides financial relief to restaurant families. *The most successful beverage promotion to date and #1 selling beverage*Cocktails change with each menu change
Quarterly donation ~ \$14k
Future plans include round up promotions & employee payroll contribution

#### INTRODUCING THE TITO'S STRAWBERRY LEMONADE COCKTAIL

Made with Tito's Handmade Vodka, Reál Strawberry Puree and Minute Maid Lemonade. For every Tito's Strawberry Lemonade cocktail purchased, Smokey Bones will donate S1 to CORE which provides financial relief to restaurant families.







# WHERE SOME EMPLOYEES WORKED THAT CORE HELPED THIS YEAR







# PARTNERSHIP



# AN INDUSTRY FOCUSED CAUSE

CORE: A *direct provider* to F&B operations employees with children when life does not go as planned and they face a qualifying circumstance.

#### **OPERATORS**

- CORE as a benefit and resource for your operations employees with children and fellow operators.
- Fundraising ideas:
  - Consumer generosity with a
    - Round Up Promotion
    - Add a Side of Hope POS/Online guest donation
  - Sales Drivers:
    - Product Promotion
  - Consumer generosity + sales driver:
    - Bounce Back Offer
  - Employee donations

### SUPPLIERS

- Directly helps your customers employees with children.
- Fundraising ideas:
  - Product promotions
  - Product collaboration with operators
  - Transaction donations
  - Social media post donations up to \$XXX for an action/post
  - Match donations:
    - Social media
    - Employee
  - Event fundraising, conference, golf, etc.
  - Sell off excess inventory: SWAG, equipment and donate the proceeds



Supporting CORE is a cause that you can feel good about

Provide CORE as a resource for your F&B operations employees and let them know that together you are helping our industry.

# Advantages of partnering with CORE:

- **Flexibility:** Raise funds when it works best on your marketing calendar and to meet your business objectives.
- No minimum commitment required
- Assets and resources are provided
- CORE Partnership opportunities and benefits available with an up-front commitment
- Option to align with a CORE campaign: Inspiring Hope: April Serving Up Hope: November gratitude campaign
- Choose the way to raise funds that work best for your business or through a variety of fundraising activities
  - Operator participation ideas: Bounce Back offers, Round up or Add a side of hope customer donations, product or gift card promotions.
  - Suppliers: Donations, Employee giving campaign with a match, customer product promotion collaboration, donations in honor of new/current customers, social media/celebrity fundraising and more.



## Serving Up Hope: A Gratitude Campaign October 1 – December 31

#### An Industry Focused Cause:

Bringing the industry together to thank those that serve us every day and raise funds to help restaurant employees with children who qualify for a CORE grant.

#### **Turnkey Resources:**

CORE can provide fundraising ideas and offers turnkey resources and assets To make participation easy.

#### Flexibility:

Select the dates that work best on your marketing calendar and the way to raise funds or to market your donation.

#### No minimum commitment required

#### **CORE Serving Up Hope: Wall of Hope Partner Opportunities**

**Presenting Partner**: \$100K (limit to 4) **Wall of Hope partners**: Commit to raise \$15K or more to showcase your leadership and reach a partnership level.





# **OPERATOR PARTICIPANTS & FUNDRAISING EXAMPLES**



3 Drink promotion early launch Sept 1 - Nov 30. \$1 of each featured beverage donated to CORE.

Stargarita: Cowboys themed Mezcalita

-Peanut Butter Cup Martini – Skrewball

-**Tex Hex Wicked Shandy** – Bacardi Dark



Year-Round Drink Promotion continues through Serving Up Hope. \$1 from each Tito's Strawberry Lemonade donated to CORE.















### EXCLUSIVE PARTNER RESOURCE CENTER



Cŵre

We offer turnkey resources to help

- Logos and Brand Guidelines
- BOH Poster
- Images
- PR Media Kit
- POP
- Content
- Social Media posts
- Employee training and How to Guides
- Better Business Bureau Cause Marketing Guidelines
- Videos: <u>CORE GENERAL VIDEO</u>
- And more.....

Partner Resource Center – CoreGives



**RESTAURANT NAME** is proud to partner with **CORE: Children of Restaurant Employees** in their Serving Up Hope campaign. We are raising funds (INSERT PROMOTION DETAILS) to help employees with children in the food and beverage industry who face a medical crisis, natural disaster or death.

As a guest, you can help support restaurant workers who are facing a qualifying circumstance by "rounding up" your check to the next dollar before calculating any gratuities for your server.

To learn more about CORE, or to make a direct contribution, visit coregives.org or scan the QR code.



Your logo here



## Partnership O pportunities or Raise Funds at Any time of Year



Campaign Presenting Sponsors (\$100K) Wall of Hope supporters of each campaign (15K) or participate:

- Serving Up Hope: OCT 1 DEC 31
- Giving Tuesday: NOV 28
  - Seek a match donor to double your donation
- Inspiring Hope: APR 2024

#### **Auction Donations:**

- End of Year Virtual Auction: SEPT 2023
  - Donate luxury experiences, or products, gift cards, tickets, autographed items, certificates and more ideas.
- VIBE: FEB 2024

#### **Employee Engagement:**

- CORE Ambassador program
  - Committee service
- CORE Days of Service: Week of August 6 Presenting Sponsor: \$50K
  - BOH poster distribution



# EMPLOYEE ENGAGEMENT CORE VOLUNTEER PROGRAM



## **Ambassador Program**

Proximo employees can sign up to serve as a CORE Ambassador. A CORE Ambassador utilizes social and professional networks to share CORE's mission and can volunteer at CORE's booth at select industry events.

#### **CORE Ambassadors will be invited to:**

- Follow CORE on social media and share CORE's mission.
- Help CORE connect with potential sponsors/partners operators, food production, paper goods, chemicals, foodservice distribution, technology and services.
- Distribute CORE materials: one pagers and back of house posters
- Invite others to become an Ambassador
- Serve as a CORE advocate at industry events, conferences and volunteer

#### **Refer qualified families to CORE**

#### Sign up to be an Ambassador:

Volunteer – <u>www.CoreGives.org/volunteer</u>





# Case Studies

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### CASE STUDY: PARTNER WITH OPERATOR: BEVERAGE PROMOTIONS

### **Bar Louie**

- -Cocktails for a cause, April 6 June 30, partner with beverage supplier
- -Wildberry Margarita promotion. *Bar Louie donates \$1 for each beverage sold and customer donations*
- -Customer contest #donthestache to support sales/donations with a South Beach Wine & Food Festival prize package courtesy of Don Julio tequila
- -Partnership commitment \$50K
- -Results: Promotion exceeded projections and raised: \$122,650









# CASE STUDY: HOW A BRAND SUPPORTS A CORE CAMPAIGN?

#### ACTIVATE AN "ADD A SIDE OF HOPE" PROMOTION

• Also message your guests about the promotion via e-mail throughout the campaign. Include a direct link to donate that CORE can create for you.



oin California Tortilla in supporti	ng
CORE	

Your donation will give hope and make a difference in the lives of restaurant employees with children this summer!

CORE: CHILDREN OF RESTAURANT EMPLOYEES is a national non-profit dedicated to serving food and beverage operations employees with children to provide financial relief when either the employee or their child faces a health crisis, injury, death, or natural disaster. CORE grants in all 50 states and in Puerto Rico.

\$50	\$100	\$250	\$500	
\$				
requency				
One	e time 🗸 🗸	Recu	Recurring	



MENU CATERING ORDER

#### YOU'VE GOT 2 WEEKS TO HELP CALTORT SUPPORT RESTAURANT FAMILIES AROUND THE COUNTRY AND WE ARE UPPING THE ANTE.

Donate \$1 to CORE by adding a Side of Hope to any online or app order and get **A FREE TACO** in November.





CORE: Children of Food and Restaurant Employees is a national non-profit dedicated to serving food and beverage operations employees with children to provide financial relief when either the employee or their child faces a health crisis, injury, death, or natural disaster.



Limit one free taco per account regardless of donation size and frequency. Free taco to be loaded onto your account November 1.

#### **OR DONATE DIRECTLY BY CLICKING HERE**



# Thought Starters for Operators Consumer generosity

### **Guest donations:**

Bounce Back Offers:

- Invite guests to donate to receive something in return on a future visit. This can drive donations and repeat business.
  - Engineer an offer that to introduce new menu items, drive sales of a specific menu item or category or generate a higher check average. i.e.: Donate \$5 or more to receive \$5 off a meal purchase of \$25 or more.

POS or online guest donation:

- Round Up: Change for Good
- Add a side of Hope guest check donations





# **Thought Starters** *Sales Drivers*

### **Product sales:**

- Donate a set \$\$ amount for the purchase of special menu item
- Raise the price of a menu, beverage item .50 for the month and donate the proceeds.

### **Gift card promotions:**

Donate \$5 for every \$25 gift card sold

### **Pour for CORE:**

 Partner with beverage vendor to promote beverage and donate \$X to CORE – as a special feature, or combo purchase







# **Partnership Levels**

- Benefits are provided to CORE Partners at one of these levels for year-round activation
  - When you make an up-front financial commitment
  - When you sign an agreement, then reach a partnership level
- Partner web resource portal filled with assets, content, images and more to provide support
- Inclusion in the national Thank you ads \$25K level and above
   Serving Up Hope: \$15,000

Diamond **\$200,000** Platinum **\$100,000** 

Gold **\$50,000** 

Silver **\$25,000** 

Bronze **\$10,000** 

\* Partnership benefit details are in the addendum





Alliance Capital Management Anheuser-Busch **Barefoot Wines** E&J Gallo Luxury Brands Bacardi Boston Beer Co. **Brown-Forman Corporation** Calagaz Printing Campari **Delicato Family Wines** Larry Feldman, Exceptional Foods **HEI Hotels HMS Host Inspire Brands Foundation IMI** Agency **Island** Oasis J Lohr **Kerry Group** Leahy IFP Mark Anthony Brands

MarketTeam Inc. Mellow Mushroom Monin Gourmet Syrups Nestle North America Old Spaghetti Factory Pepsi Co. Proximo Spirits Questex: Bar & Restaurant Expo and VIBE **Red Bull Rodney Strong Vineyards** Samuel's Seafood **Smokey Bones Restaurants** Southern Glazer's Wine and Spirits Ste. Michelle Wine Estates Taco John's **Tanteo Spirits** Ted's Montana Grill The Flavor Experience The Tuttleman Foundation Tito's Handmade Vodka Toast.org

The above organizations have donated \$10,000 or more in the last 12 months. Updated May 2,2023

Determine the fundraising activation and promotion dates Access the Exclusive CORE Partner Resource Center:

<u>https://coregives.org/partner-resource-center/</u>

Create promotional materials

- In store communications and POP
- Consumer messaging: Email, social posts
- Employee training guide with scripts
- Press release
- Check receipt message
- Social media posts

Set a financial fundraising goal per location and company wide Establish a company competition Display fundraising thermometers Roll out the promotion

• Educate employees: Record a video about the importance of the campaign and why you are raising funds.

End of campaign communications

- Thank you to guests email social, in store
- End of campaign press release to announce dollars raised
- Celebrate promotion success and recognize top fundraisers



# OPERATOR NEXT STEP



- Distribute and display the CORE BOH poster in restaurants
- Share CORE information with team
- Plan and schedule a CORE fundraising promotion
- Determine Partnership level and prepare partnership agreement
- Sign up to serve as a CORE Volunteer as an Ambassador: <u>www.COREgives.org/volunteer</u>
- Schedule a follow up call with CORE
- Access Exclusive Partner Resource Center

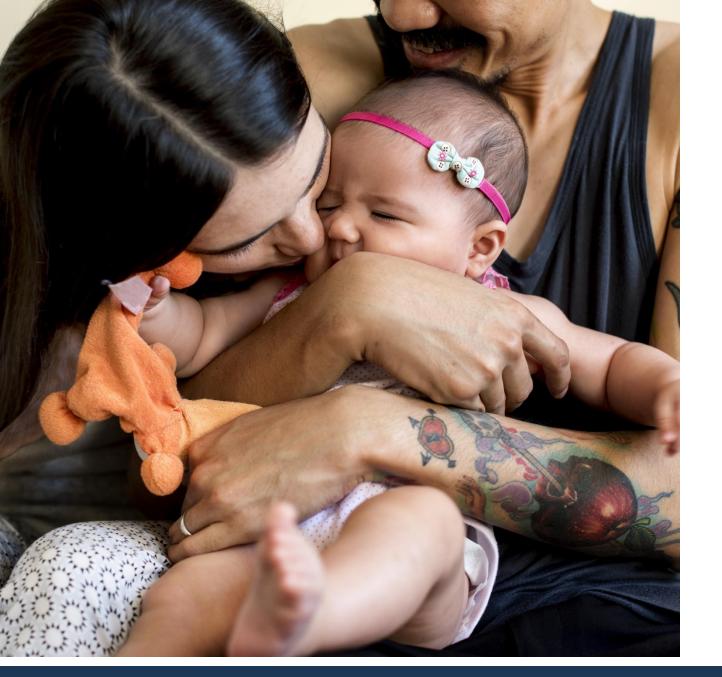


# Supplier Next Steps



- Share CORE information with team
- Determine Partnership level and complete agreement
- Access Exclusive Partner Resource Center
- Plan and schedule a CORE fundraising promotion
- Sign up to serve as a CORE Volunteer as an Ambassador: <u>www.COREgives.org/volunteer</u>
  - Market your support of CORE internally and externally
  - Follow CORE on social





## Contact

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